



INSTALLATION WARRANTY

Firstly, Thank you for choosing CMG Stone to complete the supply and installation of your new stone surfaces.

Please read the following information carefully.

In the terms below the company supplying the service is called International Stone Pty Ltd trading as "CMG Stone" and the other contracting party is called "The Customer".

CMG Stone, manufacturer of stone benchtops and glass splashbacks guarantees the product CMG Stone supplies has been installed to Australian Standards using compliant materials. CMG Stone offers a limited warranty of 1 year, of practical completion, on the installation of stone benchtops and glass splash backs.

CMG Stone do NOT warrant the material.

To ensure The Customers benchtops are warranted by the Supplier of Goods, The Customer must take it upon themselves to warrant this product on the Supplier of Goods website; The Customer is required to supply the stone manufacturers details (CMG Stone) and in some cases the stone batch number, which can be found on the underside of stone benchtops; Alternatively, contact CMG Stone office 07 3383 0499.

Our Supplier of Goods provide a limited warranty of 10 years and over.

International Stone PTY LTD (CMG Stone) warranty period is no more than 1 year of practical completion;

- 1) All aspects of installation are covered for 1 year of practical completion.

Claims are subject to notification, information must be in writing, including all relevant details of defect (Include images when necessary). If any reported defect is outside CMG Stone warranty period, CMG Stone have the right to invoice for the associated time of cost.

In circumstances that fall under a Supplier of Goods warranty agreement; steps are to be taken as per Supplier of Goods terms.

Warranty does NOT apply for the following;

- 1) Misuse, accidental damage, harsh weather conditions (Acts of God), over temperature, neglect or failure to maintain surfaces as recommended by supplier.
- 2) Structural movement to building and/or substrate (House movement, movement in floor levels)
- 3) Self-Installation of product supplied
- 4) Damage to hardware (Before, during or after installation)